



Membership Terms and Conditions for Accor Plus For FIRST Private Credit Card

ABOUT THE BENEFIT:

The Accor Plus Explorer membership is allotted to all primary card holders of FIRST Private Credit Card on payment of joining fee. This membership will automatically get renewed on payment of annual fees every year, till the time card is active.

Benefits of Accor Plus Explorer Membership:

The Accor Plus membership provides exclusive benefits at 1,000+ hotels, over 1,400+ restaurants, and 1000+ bars in 20 countries across Asia Pacific.

Stay	Stay Plus Complimentary Night. 10% discount on public room rates. Early access to Accor hotel promotions. Member exclusive More Escapes packages. Access to Red Hot Room for up to 50% off room rates.
Dining	Up to 50% off your meal bill. 25% off - When 1 person's dining. 50% off - When 2 persons dining. 33% off - When 3 persons dining. 25% off - When 4 persons dining. 100% divided by the number of diners - When 4 or more persons are dining. 10% off - When 10 or more people are dining. 15% off the drinks bill in Asia.
Experiences	Enjoy exclusive access to member-only events.
Rewards	Automatic Qualification for Elite Silver status in ALL – Accor Live Limitless, Accor's global lifestyle loyalty programme.
Exclusive Digital Voucher Benefits across participating Hotels in India	FIRST Private Credit Cardholders will also get below mentioned certificates as joining benefit. • Free Buffet Meal Certificate for two people. • Free Celebration Cake for the member • Free Discount voucher of INR 500 on Food & Beverage while dining • Complimentary Dessert Certificate when dining with 4 or more guest • Complimentary Room Upgrade Voucher • 40 percent off Group Dining Certificate

Terms & Conditions of all of these certificates are available on <https://www.accorplus.com/in/vouchers/>

That's not it, members get more of 30-35 additional vouchers which can be utilized in the local hotels based on the city of residence of the member.

List of Participating hotels is available on <https://all.accor.com/gb/country/hotels-india-pin.shtml>.

Standard Terms and Conditions of the use of the Accor Plus Membership are given on <https://all.accor.com/gb/country/hotels-india-pin.shtml>

How to avail:

1. The Accor Plus Explorer membership will be allotted to all primary card holders of FIRST Private Credit Card on payment of joining fee.
2. This membership will automatically get renewed on payment of annual fees every year.
3. Once the customer has paid joining or annual fees on the card, the membership will be allotted within 15 working days.
4. An email will be sent to customers registered email ID by the Accor Plus team regarding information on activation of membership.
5. Through that email, customer is then required to activate their membership on Accor Plus website.
6. Once the above step is done, the digital membership card is available on the Accor ALL mobile app for the customer to start enjoying all membership benefits.

Detailed terms and conditions:

1. The benefit is applicable only to primary cardholders of FIRST Private Credit Card.
2. Membership to the program will be allotted in the first year of card membership on joining fee payment realisation
3. Membership to the program will be renewed every year on annual fee payment realisation
4. IDFC FIRST Bank will entertain queries/ complaints related to membership issuance/renewal/activation only. Any issue pertaining to membership benefits/reservation/ service should be resolved by the Cardholder with Accor Plus directly at
 - a. Email - India@Accorplus.com or
 - b. Phone - +91 92050 07271
5. Accor Plus & IDFC FIRST Bank reserve the right to disqualify any participant/s from the benefits of the offer under reasonable grounds. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Offer.
6. Accor Plus & IDFC FIRST Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
7. Accor Plus & IDFC FIRST Bank also reserve the right to discontinue the Offer without assigning any reason or without any prior intimation, whatsoever.
8. Cardholders whose accounts are not active and/or are closed or have a credit freeze will not be eligible for membership issuance/renewal.

9. The decision of IDFC FIRST Bank will be final and binding on all and any correspondence in this regard will not be entertained.
10. IDFC FIRST Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
11. The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
12. In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, IDFC FIRST Bank's decision shall be final and binding on Cardholders in all respects.
13. Offer provided by IDFC FIRST Bank is solely for promoting usage of FIRST Private Credit card and IDFC FIRST Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Accor Plus. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with Accor Plus directly.
14. The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by IDFC FIRST Bank.
15. Images provided in promotions are only for pictorial representation and IDFC FIRST Bank does not undertake any liability or responsibility for the same.
16. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.
17. The offer by IDFC FIRST Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
18. IDFC FIRST Bank may use the services of agents for sales / marketing of the products/services. Copy Rights of IDFC FIRST Bank are Limited. All rights are reserved.
19. IDFC FIRST Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
20. IDFC FIRST Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
21. IDFC FIRST Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
22. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and IDFC FIRST Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
23. The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
24. Logos/trademarks used are owned by respective entities. IDFC FIRST Bank has been authorised to use these logos/trademarks for offer promotion purposes.

25. IDFC FIRST Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
26. Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
27. Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
28. The decision of IDFC FIRST Bank will be final and binding on all and any correspondence in this regard will not be entertained.