

**Terms & Conditions for Bonus Reward Points earn and redemption on bookings via IDFC FIRST Bank Mobile App:**

**Section I: Definitions:**

1. **Bonus Reward Points** refers to the Reward Points which a cardholder will earn over and above the usual Credit Card Reward Points earned on spends.
2. **Platform** refers to the **Travel & Shop section in IDFC FIRST Bank Mobile App** from where flights and hotels can be booked. It is accessible directly from the homepage of the mobile app.
3. **Base Earn** refers to the Reward Points earned by the cardholder as per the respective credit card variant.
4. **Reward Points Redemption** refers to the redemption of Reward Points on this Platform.

**Section II:**

**Effective June 1, 2025**, get Bonus Reward Points on your FIRST Select Credit Card on Flights & Hotel bookings done via the Platform as per the following structure:

**Table 2.1:**

Travel Bookings	Bonus Reward Points
Hotels	33% Bonus Reward Points on hotel bookings
Flights	13% Bonus Reward Points on flight bookings

**Table 2.2:**

Total Bonus Reward Points that can be earned in a calendar month in a credit card account	<b>8,000</b>
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**Table 2.3:**

Spends Category	Rewards Structure
Base Earn* (A)	<b>Up to 5% Reward points</b>
Bonus Reward Points (B) On Bookings via Platform	<b>33% Reward Points</b> (On Hotel Bookings)  <b>13% Reward Points</b> (On Flight bookings)

<p>Total Earn (A+B)</p> <p>On Bookings via Platform</p>	<p><b>Up to 38% Reward Points</b> (On Hotel Bookings)</p> <p><b>Up to 18% Reward Points</b> (On Flight bookings)</p>
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\*The Reward Points calculations are done assuming the ₹20,000 milestone for a statement cycle has been met and you are eligible for 10 Reward Points on purchases and bookings.

### **Section III**

#### **Reward Points Redemption for Flight & Hotel bookings via Platform:**

1. Reward Points can be redeemed at **1 Point = ₹0.25**.
2. Reward Points can be redeemed to pay up to 70% of the total booking value (incl. tax); rest is to be paid via IDFC FIRST Bank Credit Card from which the Reward Points are being redeemed in the transaction.
3. There would be a capping on the Reward Points that can be redeemed in a calendar month and calendar year as shown below:

**Table 3.1:**

Monthly Capping on Redeemable Reward Points	Annual Capping on Redeemable Reward Points
1,00,000	2,00,000

4. In case of booking cancellations, refunds for both Reward Points & payments done via credit card will be processed and credited to source account within 7 business days from the date of cancellation.
5. In the case of a refund on a booking done using Reward Points redemption, the refund is first issued in the form of Reward Points (up to the amount used in the transaction), and any remaining refundable amount is then credited back to the original payment source (i.e., the credit card). For example, if a ₹10,000 booking was paid using 28,000 points (worth ₹7,000) and ₹3,000 via card, and the refund is ₹5,000, 20,000 Reward Points will be credited back. If the refund was ₹8,000, the customer would receive 28,000 points (worth ₹7,000) and ₹1,000 back to the card.

### **Section IV**

#### **GENERAL TERMS & CONDITIONS:**

1. In case of booking cancellations, refunds for both Reward Points & payments done via credit card will be processed and credited to source account within 7 business days from the date of cancellation.
2. Bonus Reward Points will be credited by the 5th of the next calendar month post completion of travel/check-in (in case of hotels) on the respective card account provided the account is active. Refer table below for more information.
3. Bonus Reward Points earn will be applicable only on transactions which are completed without redemption of Reward Points i.e., Cash + Points transactions are not eligible for Bonus Reward Points.

**Table 4.1:**

Booking Date	Travel/Check-in Date	Points Credited by
10 <sup>th</sup> June	15 <sup>th</sup> June	5 <sup>th</sup> July
10 <sup>th</sup> June	1 <sup>st</sup> July	5 <sup>th</sup> August
10 <sup>th</sup> June	15 <sup>th</sup> August	5 <sup>th</sup> September

4. Bonus Reward Points will be applicable only on full swipe transactions on your IDFC FIRST Bank Credit Card. Any EMI transactions or transactions converted to EMI will not earn Bonus Reward Points.
5. The Platform is designed to showcase exclusive travel offers from merchants and partners available to IDFC FIRST Bank customers. IDFC FIRST Bank facilitates the payments, and IDFC FIRST Bank is not involved in selling/rendering any of these products and services.
6. All standard credit card terms and conditions and the travel specific terms & conditions (as amended from time to time) mentioned on the Platform would apply.
7. The Platform is introduced for Flight & Hotel bookings of the cardholder and cardholder’s immediate family-members. IDFC FIRST Bank reserves the right to review the bookings, & clawback Bonus Reward Points earned against the bookings not made for cardholder and/or cardholder’s immediate family members.  
The onus to prove that the booking/s are genuine in such a scenario lies with the cardholder. Decision of IDFC FIRST Bank will be final and binding.
8. IDFC FIRST Bank reserves the right to alter/ modify/ remove altogether any or all of the above with due intimation to the Cardmember through the Bank’s website and by other acceptable modes of communication.